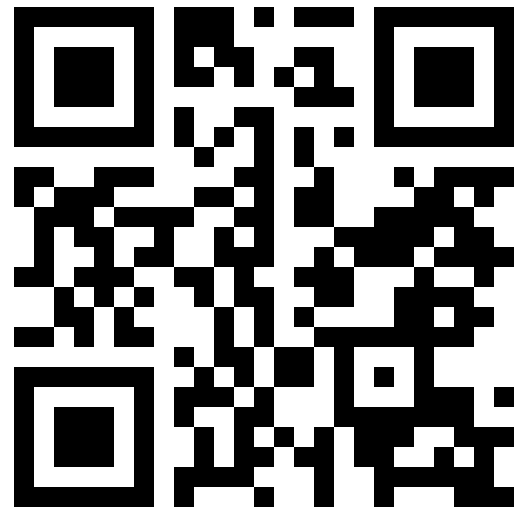


How do I download the app?

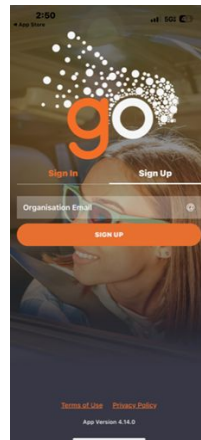
1. Use the QR code or go to your relevant app store.
2. If you are in the app store, search for the Liftango app .
3. Download the app and get started!



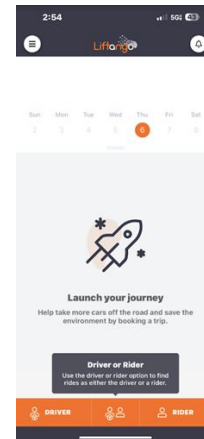
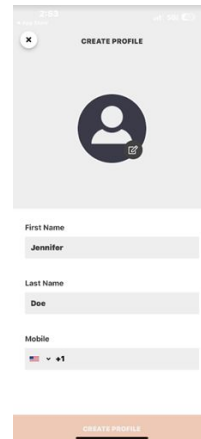
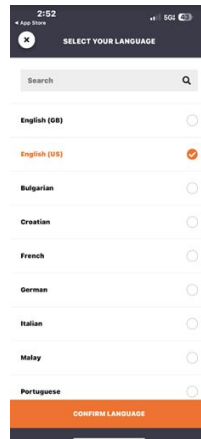
How do I sign up?

1. Under the sign up tab, enter in your organization email and click sign up
2. Enter in your password. Confirm your password then click sign up.
3. Verify your email.
4. Choose your preferred language.
5. Enter in all of your information, add a picture then click create profile.
6. Now that you have created your profile you are able to start booking and matching rides.

Note: If you plan to be a driver at any point, I advise entering your vehicle information right away as it will have you add your vehicle information prior to being able to book a ride.



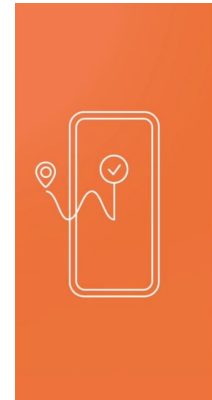
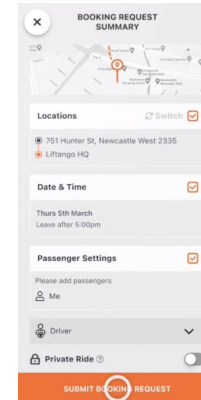
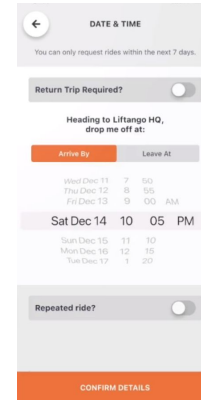
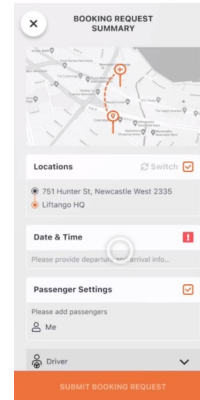
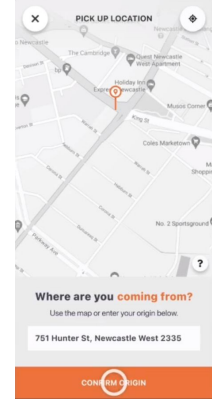
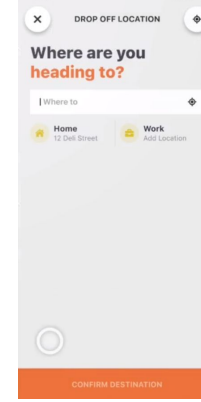
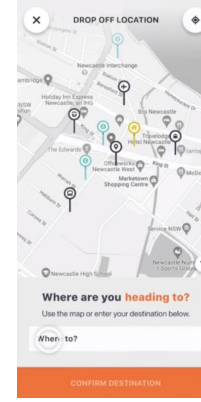
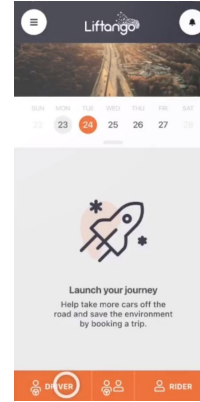
Need Assistance? [Contact Support](#)



How do I offer or request a ride?

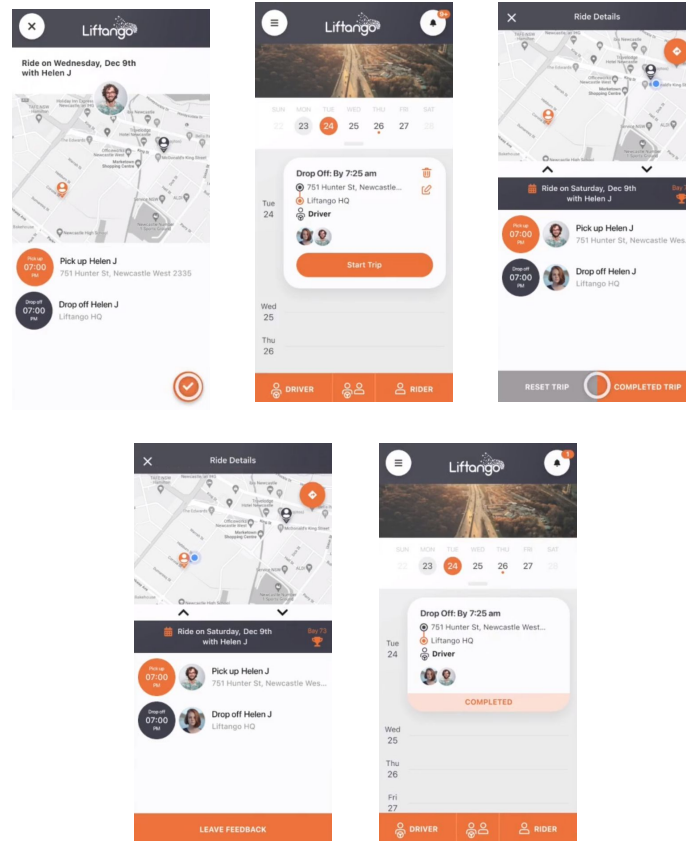


1. Choose if you would like to be a driver, rider, or if you do not care you can choose either.
2. Enter in the destination that you are headed to and then confirm the destination.
3. Repeat the last step for your pick up location.
4. On the booking Request Summary page add your trip details (e.g., date, time). You are also able to add a return trip or a repeated ride, you can then submit booking request to start the trip matching process.



How do I get matched and start riding?

1. Once a match is found you can review it. Press the checkmark to accept the trip and add to your home screen.
2. From here you can press start trip and it will provide trip details and step by step directions to pick up for the Drivers on this screen you will also be told your parking bay number if applicable.
3. When the trip is over press completed trip to finish the ride and leave feedback
4. You can exit the trip by press the X in the top left corner.
5. The ride will now show as completed on the home screen.



How do I change my preferred language?



1. Select the three lines in the top left corner of the app.
2. This will open the menu. Select "settings".
3. Then press the language button which will open the language options
4. Select the language that you wish you use then press confirm language at the bottom of the screen.

